Focus on

raising the bar for retail



would pay for

1hr delivery



check in-store before buying online



shoppers

ifferently

would try voice-activated

prefer shopping in-store



is not brand loyal



Pexpects Story-Telling



2x more likely to check YouTube before buying vs Millennials

## relies on Visuals Gen Z...



- 48% are positive about viewing TV ads
- Almost 3/4 don't like mobile ads
- **70%** skip online ads
- **52%** use ad blockers
  - 55% are positive about viewing OOH Advertising



in purchasing decisions

have increased use of social media. hasing decision







Source: Accenture